

Introduction:

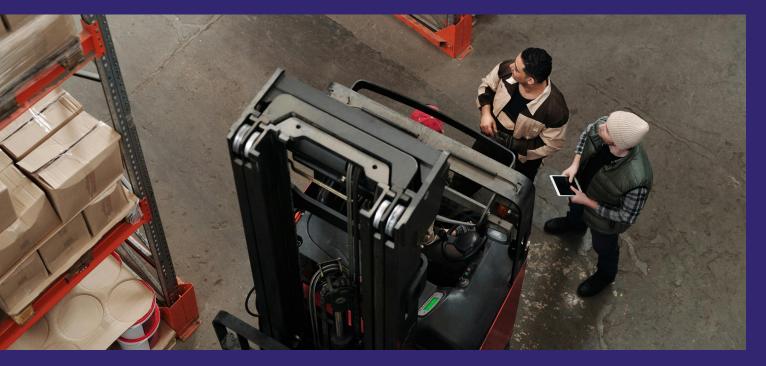
The Britsafe Level 2 Award in Forklift Safe Operations is a comprehensive qualification designed to equip learners with the critical knowledge, skills, and safety discipline required to operate forklift trucks in compliance with legal and organizational standards. It addresses key operational risks including tipping, load instability, pedestrian interface, and confined space maneuvering, with a focus on real-world hazard scenarios. Aligned with the Health and Safety at Work Act 1974, PUWER 1998, and relevant HSE Approved Codes of Practice, the course integrates theoretical instruction with practical assessment to ensure that candidates demonstrate competence in pre-use inspection, load handling, and safe travel on various surfaces. Intended for forklift operators across warehousing, construction, logistics, and manufacturing sectors, this award supports employers in meeting legal duties under Regulation 9 of PUWER and enhances the overall culture of workplace transport safety. Learners who complete the course can expect improved operational confidence, regulatory compliance, and a stronger foundation for future specialization in mechanical handling equipment or supervisory roles.

Qualification Regulation and Support:

The Britsafe Level 2 Award in Forklift Safe Operations has been designed in alignment with UK health and safety legislation, including PUWER 1998 and L117 ACOP. The qualification framework ensures regulatory relevance and operational integrity in mechanical handling practices. This course is developed, maintained, and awarded by Britsafe™ Qualifications UK Limited to meet sector competence requirements across warehousing, logistics, and industrial environments.

Key facts:

Qualification Number:	118/5355/2
Minimum Contact Hours:	8
Guided Learning Hours:	8
Credit Value:	1
Credential Status:	Award
Assessment Method:	Multiple-choice examination



Qualification Overview and Objective:

The Britsafe Level 2 Award in Forklift Safe Operations is designed for individuals operating forklifts. Participants acquire knowledge and skills specific to safe forklift operations, hazard assessment, and load handling. This qualification ensures competence in operating forklifts safely.

The objective of the qualification is to:

- Understand the principles of safe forklift operations.
- Identify and assess hazards associated with forklift activities.
- Learn safe operating procedures and practices.
- Gain proficiency in load handling and maneuvering.
- Demonstrate competence in forklift safety and operations.

Entry Requirements:

To register for this qualification, learners are required to meet the following entry requirements:

- Must be aged 16 and over
- Participants should have a basic understanding of the English language to effectively engage with course materials and assessments.
- This course is open to individuals of all backgrounds and experience levels who have an interest in workplace health and safety.

Geographical Coverage:

This qualification is suitable for delivery in England, Northern Ireland, Wales and can be offered internationally.

Delivery/Assessment Ratios:

To effectively deliver this qualification, centres are recommended not to exceed the ratio of 1 Qualified Tutor to 12 Learners in any one instance. If centres wish to increase the recommended ratio, they must first inform your dedicated Britsafe[™] accounts manager before doing so.

Centre Requirements:

To effectively deliver this qualification, centres should have the following resources in place:

- Classroom with suitable seating and desks; and
- High-quality teaching and learning resources.

Guidance on Delivery:

The total qualification time (TQT) for this qualification is 8-hours and of this 8-hours is recommended as guided learning (GL). TQT is an estimate of the total number of hours it would take an average learner to achieve and demonstrate the necessary level of attainment to be awarded with a qualification, both under direct supervision (forming Guided Learning Hours) and without supervision (all other time). TQT and GLH values are advisory and assigned to a qualification as guidance.



Guidance on Assessment:

This qualification is assessed through a multiple-choice question exam.

- Centre's must take all reasonable steps to avoid any part of the assessment of a learner (including any
 internal quality assurance and invigilation) being undertaken by any person who has a personal interest
 in the result of the assessment.
- Centres must follow Britsafe[™] Examination and Invigilation Procedures. Completed examination papers
 are to be returned to BritsafeTM for marking or If in case of online examination; records shall be updated
 on EMS portal accordingly.

Guidance on Quality Assurance:

Britsafe[™] requires centres to have in place a robust mechanism for internal quality assurance. Britsafe[™] will support centres by conducting ongoing engagements to ensure and verify the effective and efficient delivery, quality assurance and invigilation of the qualification.

Tutor Requirements:

Britsafe™ recommends nominated tutors for this qualification meet the following requirements:

- A relevant health and safety qualification at Level 3 or higher,
- Membership of a professional body (e.g., IOSH, IIRSM) is desirable.
- Hold a relevant subject area qualification/or be occupationally competent.
- Hold a recognized teaching/training qualification (or suitable equivalent).
- Level 3 Award in Education and Training (AET) or Train The Trainer.

